

# University of Pretoria Yearbook 2020

## Process optimisation 781 (BMK 781)

<b>Qualification</b>	Postgraduate
<b>Faculty</b>	Faculty of Engineering, Built Environment and Information Technology
<b>Module credits</b>	16.00
<b>Prerequisites</b>	No prerequisites.
<b>Contact time</b>	24 contact hours
<b>Language of tuition</b>	Module is presented in English
<b>Department</b>	Industrial and Systems Engineering
<b>Period of presentation</b>	Semester 1 or Semester 2

### Module content

Process optimisation is an engineering discipline which focuses on the tools and techniques used specifically for business process analysis, design, and optimisation. As physics determines the physical behaviour of tangibles, process physics forms the foundation of business process behaviour. Traditionally, operations research techniques are used by Industrial Engineers to optimise business processes, process optimisation provides a more focused approach using techniques such as Social Network Analysis, System Dynamics, image profiling and process mining to uncover analytical models.

The outcome of this course is to enable the student to create an integrated, analytical business process behaviour profile. This supports the analysis, design and optimisation of business processes in a Business Engineering lifecycle. The following topics are covered in the course:

- Standard Process Physics principles, facts and models.
- Process Intelligence
- Adaptive process control and SMART processes
- Robustness and complexity analysis
- Process mining
- Social Network Analysis

Process optimisation requires an understanding of operations research within the business engineer framework. This course requires a full understanding of undergraduate Industrial Engineering modules as well as a postgraduate understanding of resource optimisation and enterprise architecture.

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